



Owner's Manual

MASTER EDITION 2025

Residential Models 16 ft | 20 ft | 24 ft Drop-Stitch Inflatable Pool System

© 2025 Perfect Pool, Inc. | ISO 2411 • DIN 53363 • ISO 1421 • EN ISO 2826 • ASTM F2666 • ANSI/APSP-14 Compliant

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www.thepoolco.com

Rev 1.3 Effective January 1 2025



PLEASE DO NOT RETURN TO RETAILER

**FOR ALL SUPPORT AND WARRANTY ISSUES,
CONTACT OUR FRIENDLY CONSUMER SERVICE TEAM AT:**

info@thepoolco.com | (800) 941-3340 | www.thepoolco.com/support

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EXECUTIVE SUMMARY

Perfect Pool Inc. produces the world's first ISO / ASTM / ANSI-certified residential drop-stitch pool system, engineered for quick installation, long-term durability, and full compliance with U.S. safety and consumer-protection laws.

This manual serves as the legally binding owner's guide and warranty reference. It defines:

- Product Compliance: Meets ISO 2411 tensile, DIN 53363 tear, and SGS REACH chemical-safety standards.
- Warranty Coverage: Pool Body 3 Years (100 % / 60 % / 30 % prorated); Pump & Accessories 1 Year.
- Owner Responsibilities: Maintain proper water chemistry, log 30 days of readings, and follow all safety and inflation rules.
- Safety Commitment: Complies with ANSI/APSP-14 portable-pool standards and CPSC portable-pool guidelines (PUB 362).
- Support: info@thepoolco.com | (800) 941-3340 | www.thepoolco.com/support

CONSPICUOUS WARNING PAGE

FAILURE TO FOLLOW THE INSTRUCTIONS, WARNINGS, AND WATER-CARE REQUIREMENTS IN THIS MANUAL MAY RESULT IN SERIOUS INJURY, DROWNING, OR LOSS OF WARRANTY COVERAGE.

Children must have continuous adult supervision around the pool at all times. Comply with local and state fencing laws. Do not dive or jump. Use a GFCI-protected outlet for all equipment.



EXECUTIVE SUMMARY

! DROWNING HAZARD — READ BEFORE USE

- Children can drown in very small amounts of water. Always keep children within arm's reach.
- No diving, jumping, or sliding. Pool depth is not sufficient for head-first entry.
- Do not walk, sit, or lean on the pool cover. The cover is not a safety device and may fail without warning.
- Empty the pool when not in use for extended periods.
- Install barriers and follow all local safety ordinances.
- No more than the recommended amount of people are allowed in the pool (next page).



Warning icons and statements comply with CPSC Portable Pool Safety Guidelines (PUB 362) and ANSI Z535.4 visual hazard standards.



INTRODUCTION & PRODUCT OVERVIEW

Perfect Pool Inc. manufactures premium inflatable drop-stitch pools designed for rapid setup (90 minutes average) and superior structural strength through internal fiber tensioning.

Each unit is pressure-tested to ISO standards and third-party verified for safety.

Models: 16 ft × 52 in (4-6 people) • 20 ft × 52 in (6-8 people) • 24 ft × 52 in (8-10 people)

Operating Pressure: 8–10 PSI (0.55–0.69 bar) Maximum Safe Pressure: 15 PSI (1.03 bar)

Construction: Dual-layer PVC drop-stitch DWF150-G fabric with Kevlar thread reinforcement.

Accessories Included: Ground pad, Bluetooth + Wi-Fi inflation pump, filter system with Perfect Puffs media, stabilizer ladder, summer and winter covers, cleaning kit.

SAFETY PRECAUTIONS

1. **Adult Supervision:** Never allow unsupervised access to the pool. A responsible adult must supervise children at all times.
2. **No Diving or Jumping:** The pool water depth (32–48 inches) is too shallow for diving or jumping.
3. **Electrical Safety:** Use only GFCI-protected outlets. Keep all electrical cords, appliances, and devices at least 5 feet away from the pool.
4. **Chemical Safety:** Add pool chemicals only with the pump running. Never mix chemicals together. Follow all chemical manufacturer instructions.
5. **Site Placement:** Flat, solid ground only; keep climbable objects 6 ft away.
6. **Weather:** Do not use the pool during storms, lightning, or high winds.
7. **Emergency Preparedness:** Keep a reaching pole, flotation aid, and cordless phone within 10 ft.
8. **Pets:** Keep pets away from the pool to prevent punctures and accidental falls.
9. **Health:** Do not swallow pool water. Maintain proper sanitation and water balance at all times.
10. **Overcrowding** Overcrowding increases the risk of injury and drowning.
11. **Cover:** The cover **is NOT a safety cover**. The cover **has NOT been tested or rated** for weight distribution, load-bearing, or fall protection. The cover is for **debris and weather protection only**. **No walking, sitting, standing, leaning, or placing objects on the cover**. **Children and pets must be kept away at all times**. The clip system is for retention only and provides **no structural support**. The cover **may collapse or fail without warning**. Misuse may result in serious injury, drowning, or death. Perfect Pools **disclaims responsibility** for injuries resulting from misuse or failure to follow instructions.



Pool Cover Continued - No Child Safety Representation: This product is not designed or intended to prevent pool access. Additional safety measures including fencing, alarms, and constant supervision are required.

Emergency Preparedness & First Aid

- Keep a reaching pole, flotation aid, and a cordless phone within 10 feet of the pool at all times.
- Post CPR instructions or an emergency contact sheet near the pool.
- Train supervising adults in basic first aid and CPR.
- In case of chemical exposure: rinse affected area immediately and contact poison control.

MINIMUM CLEARANCE & FENCING REQUIREMENTS

- Barrier height minimum 48" per IRC Appendix G.
- Self-closing, self-latching gate required.
- Openings \leq 4 inches to prevent entrapment.
- Maintain 6 ft clearance from all climbable objects, structures, or furniture.
- Comply with ANSI/APSP-8 & local pool barrier laws.

DAILY / WEEKLY PRE-SWIM SAFETY CHECKLIST

- Confirm ladder is secure or removed when not in use.
- Ensure water is visually clear and chemistry is balanced.
- Confirm cover is fully removed and stored safely.
- Inspect pump operation and verify GFCI has not tripped.
- Remove toys and floating objects before swimming.

LADDER SAFETY RULES

- Remove ladder after each use to prevent unsupervised access.
- Never allow children to climb without adult supervision.
- Ladder feet must sit on solid, level ground.
- Include diagram or ladder warning icon.



ASSEMBLY INSTRUCTIONS

INFLATING THE POOL



1. Prepare the Ground:

- Choose a firm, level surface before setup.
- **Approved bases:** Compacted soil or concrete slab
- **Not allowed:** Sand, pea gravel, river rock, mulch, or foam blocks
- **Leveling:** Maximum slope of 1 inch across the full diameter
- **Prep:** Mow grass, remove sharp objects, and place the provided ground pad
- **Warning:** Do not install on decks unless weight-rated by a structural engineer



2. Lay the Underlayment and Unroll the Pool:

- Place the ground pad fully flat on the prepared surface.
- Unroll the pool centered on the pad
- Align the air valve toward the intended pump location
- Allow the material to warm in the sun for about 10 minutes for easier unfolding.



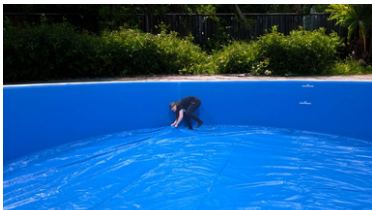
3. Attach inflating Pump:

- Insert the inflation hose adapter fully and twist to lock before inflation.
- Connect only the factory-supplied digital inflator.
- Inflate to 8–10 PSI (0.55–0.69 bar)
- Do not exceed 15 PSI (1.03 bar)
- Check seams and valves during inflation
- Inflate only in calm conditions and keep children clear during setup
- Recheck pressure daily for the first three days, then weekly



4. Temperature Expansion Notice:

- Air pressure changes with temperature.
- Pressure increases about 0.4 PSI per 10°F (6°C)
- If ambient temperature exceeds 90°F, reduce pressure to 8 PSI
- In cold conditions below 50°F, top off air as needed to maintain rigidity



5. Floor Fabric Positioning (Before Adding Water)

- Proper floor positioning ensures a smooth, even base.
- Push any wrinkles in the floor toward the perimeter
- Lift sections of the floor fabric and gently pull outward toward the pool walls
- Lightly kick along the inside edge to tuck excess fabric into the wall seam



6. Deflation / Storage of Inflator:

- Shut down and store the inflator properly after use.
- Open the valve slowly, do not release air abruptly
- Store indoors in a cool, dry location
- Limit continuous operation to 10 minutes, then allow a 5-minute cool-down
- Inspect hoses and O-rings seasonally and lubricate with silicone grease



PUMP & FILTRATION SYSTEM

Electrical Safety & Distance Requirements

- **Distance:** Pump must be positioned at least 5 ft horizontally from pool water.
- **Power:** Must be plugged into a dedicated outdoor GFCI-protected circuit.
- **WARNING:** NO extension cords permitted under any circumstances.
- **Surface:** Pump must sit on a dry, elevated, level surface.
- **Safety:** Never operate the pump when people are inside the pool.

Connections

- Attach lower ports (suction) to pump intake via T-fitting.
- Attach pump outlet to filter inlet; filter outlet to upper return port.
- Secure all clamps and elbows; no kinks or bends.
- Apply Teflon tape to threads for watertight seal.

Operation

- Run pump minimum **8 hours daily during swim season.**
- Ensure steady flow; no air in lines.
- Turn off and unplug before service.
- Do not modify electrical components.

Filter Maintenance (Perfect Puffs)

- Rinse weekly under running water until clear.
- Monthly: soak 20–30 min in white vinegar or enzyme cleaner, rinse, air-dry in shade.
- Never use bleach, acid, or degreaser.
- Replace every 2–3 months under normal use.



PUMP & FILTRATION SYSTEM

Troubleshooting (Quick Reference)

Issue	Cause	Solution
Pump Not Priming	Air in line / dirty filter	Check hose & rinse media
Low Flow	Blocked Suction / Dirty Filter	Inspect ports & Clean
No Power	GFCI Tripped	Reset Breaker / Dry Plug
Cloudy Water	Short Pump Runtime	Run 8 hrs & Check Chemistry

Pump & Filter Warranty Clause

- **Term:** 1 Year Limited (Manufacturing Defects Only)
- **Exclusions:** Overpressure, chemical corrosion, freeze damage, dry-running, use of non-approved media, or altered wiring.
- Any electrical modification or non-GFCI connection voids coverage.



CHEMICAL MANAGEMENT & APPROVED PRODUCTS



Water Balance Standards

Maintain the following chemical parameters at all times for warranty validity:

Parameter	Ideal Range	Test Frequency
Free Chlorine (FC)	1.0 – 3.0 ppm	3× per week
pH	7.2 – 7.6	3× per week
Total Alkalinity (TA)	80 – 120 ppm	Weekly
Cyanuric Acid (Stabilizer)	30 – 50 ppm	Monthly
Calcium Hardness (CH)	150 – 250 ppm	Monthly

Water testing strips or a digital photometer are acceptable. Record readings in the 30-day Chemical Log (Appendix A).

Prohibited / Unapproved Chemicals

The following void warranty and may cause personal injury or equipment damage:

- Muriatic or Hydrochloric Acid (cleaners or pH reducers)
- Calcium Hypochlorite (Cal-Hypo) products
- Trichlor tablets or pucks (stabilized tabs / floaters)
- Copper-based algaecides or metal removers
- Flocculants or Alum clarifiers
- Household bleach, detergents, or ammonia cleaners
- Non-chlorine shock (MPS)
- Acid wash agents, solvents, or oil-based cleaners
- Unapproved salt systems or electrolysis units

Use of any prohibited product or unbalanced water (pH < 6.5 / > 8.0 or FC > 10 ppm) voids warranty coverage.

CHEMICAL MANAGEMENT & APPROVED PRODUCTS

Approved Chemicals (Summary)

Category	Approved Type / Example	Usage Notes
Sanitizer	Sodium Dichloro-s-Triazinetrione (Dichlor)	Pre-dissolve in 5 gal bucket of pool water; add with pump running. Maintain 1–3 ppm FC.
Shock / Oxidizer	Dichlor-based non-stabilized shock (Perfect Shock or equivalent)	Weekly at dusk; do not exceed 10 ppm FC.
pH Reducer	Sodium Bisulfate (pH Down)	¼ cup per 1 000 gal; retest after 4 hr.
pH / TA Increaser	Baking Soda or Soda Ash	½ cup per 1 000 gal; pre-dissolve.
Algaecide	Polyquat 60 (non-metallic)	Weekly per label; no copper formulas.
Clarifier	Polymer clarifier (non-metallic)	Per label directions.
Filter Cleaner	White Vinegar or Enzyme Cleaner	Soak Perfect Puffs 20–30 min monthly; rinse.
UV Protectant	Perfect UV Protectant / 303 Aerospace Protectant	Spray every 30 days in high-UV states (AZ, TX, FL, NV, CA).
Category	Approved Type / Example	Usage Notes



CHEMICAL MANAGEMENT & APPROVED PRODUCTS

Regional Care Guidelines

- **Hot Climates (FL, TX, AZ, CA, NV):** Test chemistry every other day and apply UV protectant every 30 days.
- **Cool / Midwest Climates:** Maintain CYA 20-40 ppm and reduce chlorine use in autumn season.
- **Hard-Water Areas:** Monitor calcium monthly to avoid scale.

Documentation Requirement

- Maintain a 30-day chemical log showing dates, readings, products, and doses. Logs must be submitted with any warranty claim or inspection. Lack of documentation may invalidate coverage.

CARE & MAINTENANCE

Inflation Valve Maintenance Protocol

- **Cleaning:** Remove grit or debris from the valve housing using clean water only.
- **Lubrication:** Lubricate O-rings monthly using silicone grease to maintain the seal.
- **Inspection:** Inspect the valve base regularly for slow leaks; re-seat if necessary.
- **Replacement:** Replace O-rings annually or immediately if cracking or wear is detected.

UV, Heat & Storm Damage Prevention

- **UV Protection:** Apply UV protectant every 30 days to the pool liner (critical in high-UV states: AZ, FL, TX, NV, CA).
- **Heat Management:** Air expands with heat (~0.4 PSI per 10°F). Reduce PSI on hot days to prevent over-inflation damage.
- **Wind Safety:** Remove pool covers if wind speeds exceed 25 mph to prevent damage to the cover or pool rim.
- **Severe Weather:** Fully deflate and secure the pool during tropical storms or severe weather advisories. Never leave the pool inflated and unattended during storms.

CARE & MAINTENANCE

Daily

- Visual inspection for debris, clarity, and pressure level.
- Test Free Chlorine and pH; adjust if outside range.
- Cover pool when not in use.

Weekly

- Brush walls and vacuum floor.
- Shock treat at dusk.
- Rinse Perfect Puffs filter media.
- Check pressure (8–10 PSI).

Monthly

- Full chemistry test (pH, TA, CYA, CH).
- Deep-soak filter media in vinegar or enzyme solution.
- Inspect ports, valves, and electrical connections.
- Document maintenance in chemical log.

End-of-Season / Winterization

1. **Clean Thoroughly** – Remove all debris, balance chemistry.
2. **Drain Water** – Lower 3 in below inlet valve using submersible pump or outlet hose.
3. **Dry Completely** – Prevent mold or freeze damage.
4. **Deflate & Fold** – Fold in thirds then again; shrink-wrap and bag.
5. **Store Indoors** – Cool, dry, away from sunlight and sharp objects.
6. **Equipment Storage** – Drain and store pump, filter, and accessories indoors.



TROUBLESHOOTING QUICK REFERENCE

Issue	Possible Cause	Recommended Action
Pool not inflating fully	Loose valve / leak / pump under-pressure	Check valve seal; inflate to 8–10 PSI.
Air leak heard	Valve O-ring damaged	Lubricate or replace O-ring.
Water cloudy	Short pump runtime / dirty filter / high pH	Run 8 hrs; rinse filter; balance chemistry.
Algae growth	Low chlorine / high phosphates	Brush walls; shock; add Polyquat 60.
Pump not priming	Air in line / blocked suction	Bleed air; check connections.
Leaks at ports	Loose clamp / cross-thread	Retighten; apply Teflon tape.

WARRANTY COVERAGE & EXCLUSIONS

Coverage Summary

Component	Term	Coverage	Notes
VINYL / SEAMS / CONSTRUCTION	3 Years	Manufacturing defects	Prorated 100 % / 60 % / 30 %.
PUMP & FILTER SYSTEM	1 Year	Manufacturing defects	Residential use only.
ACCESSORIES (LADDER, PAD, COVERS)	1 Year	Manufacturing defects	Normal wear excluded.
Returns (Unopened Items in Undamaged Box)	30 Days	Refund less 20 % restock	Customer pays return shipping.



WARRANTY COVERAGE & EXCLUSIONS

Safety Installation Clause

Warranty coverage is valid only if the pool is installed and used in accordance with the safety, fencing, and electrical guidelines outlined in this manual and applicable local laws.

Failure to follow safety precautions, including supervision, GFCI use, or fencing requirements, will void warranty coverage.

Eligibility Conditions

- Follow installation, inflation, and chemical requirements.
- Operate pump \geq 8 hrs daily.
- Maintain balanced chemistry (pH 7.2–7.6, FC 1–3 ppm, TA 80–120 ppm).
- Use only approved chemicals and Perfect Puffs filter media.
- Provide dated proof of purchase and 30-day chemical log.
- Notify Perfect Pool within 10 business days of discovering a defect.

Exclusions (Examples)

This limited warranty does not cover damage resulting from:

- Normal wear and tear, fading, or cosmetic blemishes.
- Improper installation, dragging, punctures, cuts, abrasion, or contact with rough surfaces.
- Chemical misuse or use of unapproved products (muriatic acid, cal-hypo, trichlor tablets, copper algaecides, flocculants, bleach, etc.).
- Damage from pets, wildlife, weather, vandalism, acts of God (flood, fire, storm, hurricane, lightning, earthquake, etc.), or freezing.
- Environmental and UV exposure causing fading, brittleness, or surface degradation beyond normal wear.
- Neglect or failure to follow setup or maintenance instructions.
- Unauthorized repairs, alterations, or commercial or rental use.



Claim Procedure

To submit a warranty claim, customers must complete all steps below in full. Incomplete, illegible, or missing documentation may delay processing or result in denial of coverage.

Submit Claim Form Complete the online Warranty Claim Form at www.ThePerfectPoolCo.com/warranty.

1. Required files may be uploaded directly through the portal in .jpg, .png, .pdf, or .mp4 formats.
2. **Provide Proof of Purchase** Upload a clear photo or scan of the original sales receipt or invoice showing purchase date, authorized retailer/distributor, and transaction amount.
3. **Provide Identification Number** Upload a clear photo of the pool's serial or identification number plate (located on the outer vinyl wall or pump label). This confirms authentic Perfect Pool product origin, batch, and warranty eligibility.

Provide Visual Evidence (Media Files)

Attach:

- a) One photo showing the entire pool setup and surrounding area.
- b) Close-up photo(s) of the specific defect or damage.
- c) A short video (about 5 seconds) showing the issue in real time (e.g. air leak, seam separation, water loss).

1. **Provide Maintenance Summary** Include a written description of water-care routine and chemicals used during the 30 days preceding the claim. Attach the corresponding chemical log if available.
2. **No Unauthorized Repairs** Do not attempt any repair, patch, or modification before authorization; doing so voids coverage.
3. **Return Authorization** If requested, ship the product prepaid in approved packaging with the issued RMA number. Perfect Pool reserves the right to inspect and verify all returns prior to replacement or credit.
4. **Resolution** If approved, Perfect Pool will repair or replace the defective component according to the proration schedule.
5. **Shipping Costs** For approved claims within Year 1, shipping is covered by Perfect Pool. After Year 1 the customer is responsible unless authorized in writing.
6. **Processing Time** Typical review and resolution time is 7 – 10 business days after receipt of all required documentation and media.



Shipping Policy

- Year 1 – Perfect Pool covers return shipping for approved claims.
- Year 2 – Customer pays outbound shipping unless authorized otherwise.

Final Clause

Warranty coverage is contingent upon adherence to the Manufacturer Water Care, Chemical Safety & Compliance Manual (Rev 1.2 – Jan 1 2025). Perfect Pool may update policies without notice to reflect regulatory changes or best practices.

LEGAL TERMS & COMPLIANCE

Limitation of Liability

To the maximum extent permitted by law, Perfect Pool Inc. shall not be liable for incidental, consequential, indirect, special, punitive, or enhanced damages, including but not limited to loss of use, water, labor, or property damage. Total aggregate liability will not exceed the purchase price actually paid for the product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Implied Warranties / State Rights

Except as expressly stated in the written limited warranty, no other warranties express or implied, including merchantability or fitness for a particular purpose apply. *Some states do not allow limitations on how long an implied warranty lasts; these limits may not apply to you.*



Governing Law / Arbitration

This manual and all related warranties are governed by the laws of the State of Michigan. At the manufacturer's option, disputes may be resolved by binding arbitration under the rules of the American Arbitration Association (AAA) in Oakland County, Michigan. Judgment on any award may be entered in a court of competent jurisdiction. These terms do not remove or waive any non-waivable consumer rights under applicable law.

Magnuson-Moss Disclosure

This limited warranty provides specific legal rights; you may also have other rights that vary by state. ***Perfect Pool Inc. complies with all disclosure and fairness provisions of the Magnuson-Moss Warranty Act (15 U.S.C. §2301 et seq.).***

Entire Agreement / Severability

This manual, the Manufacturer Water Care and Chemical Safety & Warranty Compliance Manual (Rev 1.2), and the Warranty & Returns Policy (Rev 1.2) constitute the entire agreement regarding operation and warranty of Perfect Pool products. If any provision is held invalid, the remainder remains enforceable.

Change-Without-Notice Disclaimer

Perfect Pool Inc. reserves the right to modify product specifications or policies at any time to meet evolving safety standards or regulations, without prior notice.



MATERIAL COMPLIANCE STATEMENT

The drop-stitch vinyl fabric (DWF150-G) used in all Perfect Pool Inc. models is independently tested and certified by **Fujian Sijia Industrial Material Co., Ltd.** and **SGS Global Testing & Certification.**

- Meets ISO 2411, DIN 53363, ISO 1421, and EN ISO 2826 mechanical standards.
- Certified REACH-compliant under (EC) No 1907/2006; contains no SVHC substances > 0.1 %.
- Verified mechanical performance: burst pressure > 22 PSI / 155 kPa.

Status: PASS – Engineering Verified (Dec 2022 / Oct 2024)

All Perfect Pool Inc. products are produced in audited facilities under ISO 9001 quality-management systems.

CUSTOMER & DISTRIBUTOR ACKNOWLEDGMENT

By signing below, both customer and distributor acknowledge receipt and understanding of this Owner’s Manual, the Manufacturer Water Care, Chemical Safety & Warranty Compliance Manual (Rev 1.2), and the Warranty & Returns Policy (Rev 1.2).

This acknowledgment forms part of the official warranty record and may be required during service or claims review.

Customer / Owner

Name: _____

Signature: _____

Date: _____

Distributor / Installer

Name: _____

Signature: _____

Date: _____



APPENDICES

Appendix A – 30-Day Chemical Log Template

Maintain continuous entries for 30 days. Provide copy when submitting warranty claims.

Date	pH	FC (ppm)	TA (ppm)	CYA (ppm)	CH (ppm)	Products Used / Doses
mm/dd/yy						

Appendix B – Incident Report Form

(For use before submitting a service or warranty claim.)

Date of Incident	Pool Model & Size	Description of Issue	Photos / Video Taken	Immediate Action Taken	Notes
mm/dd/yy					






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Compliance Certification

This Owner's Manual (Rev. 1.0) has been reviewed and approved by the Perfect Pool, Inc. Quality & Compliance Department. It meets or exceeds CPSC Portable Pool Safety Guidelines (PUB 362), ANSI Z535.4 labeling standards, ISO 9001 documentation controls, and Magnuson-Moss warranty disclosure requirements.

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Prepared in accordance with ISO 9001 Documentation Standards

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